

INTEGRATED MANAGEMENT SYSTEM POLICY

"Infraquinta E.M. is a company whose main activities are developed in the field of the urban space and public infrastructures management, providing services for water supply, sanitation, waste collection, landscaping and gardening and maintenance of public areas, implemented an Integrated Management System for Environment, Quality, Safety and Reconciliation (SGI) in accordance with the regulations NP EN ISO 14001, NP EN ISO 9001, ISO 45001 and NP 4552. This tool it's considered to be efficient to control and improve the service provision, ensuring a healthy institutional relationship with the owners, residents, visitors as well as with the different private and public entities.

Infraquinta E.M. is thus committed to meet the expectations of its clients and stakeholders to improve their satisfaction, taking into consideration the environmental aspects, hazards and risks associated with its activities, the adequate management of the infrastructures assets, as well as reconciliation aspects that may create a positive or negative impact on the employees personal and family life.

With the Integrated Management System Infraquinta, E.M. is committed to ensure and maintain compliance with all laws and regulations applicable to its activity, including environmental aspects, reconciliation aspects, hazards and risks, energy efficiency, energy use and consumption and all requirements that the organization subscribes to, ensuring the continuous improvement and monitoring of the Integrated Management System, of its activities and energy performance, consequently, the quality of urban space managed by Infraquinta, E.M..

Infraquinta E.M. promotes and supports the purchase of energy efficient products and services, as well as the development of design activities that consider energy performance improvement.

Infraquinta E.M. is committed to assess and control its activities developed in the territory, in order to improve efficiency, prevent and minimize any negative impact on the environment, with particular attention to waste management, water cycle and to the protection of the nature, focusing on the best technology available, economically feasible and in harmony with a correct infrastructures asset management.

Infraquinta, E.M., also focuses on the assessment and management of professional risks, defining measures to prevent injuries and effects on employees and/or other stakeholders health, which allow its efficient control, aiming to reduce occupational risks, providing healthy and safe work conditions that contributes to the reduction of the number of incidents.

Infraquinta, E.M. guides its activities by principles and values, that aim to raise the levels of well-being, life quality and general satisfaction of the interested parties in terms of reconciliation of family life, personal and working life.

It also commits to carry out and encourage the enquiry and participation of the staff to improve and make safer the execution of the activities sought by Infraquinta, E.M..

Infraquinta's staff and all those who work on its behalf must be adequately trained and aware of the management principles and role that each one may develop, to obtain the involvement of all to achieve business goals.

The administration of Infraquinta E.M. commits to make available the proper information, human and financial resources to fully disclose its integrated management policy and meet its objectives and goals."

March 2019

O Presidente do Conselho de Administração



Pedro Pimpão